

Digital Design Group, Inc.

False Alarm Data Management System

Product Description

"This system has more than accomplished its goal of managing permits, contacts, revenues and dispatches in an efficient and productive manner." Records Manager, Snowmass Village CO Police Department

FADMS is used by Police Departments in Arizona, California, Colorado, Massachusetts and Texas

Digital Design Group is a professional software development firm founded in 1981. Our False Alarm Data Management System is an affordable, powerful and easy-to-use system to administer and enforce false alarm reduction ordinances. FADMS was developed using the skills and techniques acquired in 25 years of developing government data management systems.

Contacts

Phone: (303) 860-0600
e-mail: info@ddginc.com
Website: www.ddginc.com

Digital Design Group, Inc.
720 South 41st Street
Boulder, CO 80305

Alarm Permits

- Maintains a database of all Alarm Sites and Permits including officer safety conditions and an unlimited number of phone contacts per site.
- Readily finds and displays information on Alarm Sites by Permit Number, Street Address, Business Name, Permittee, or CAD ID.
- Automatically computes permit renewal fees and prints Annual Permit Renewal Notices & Invoices.
- Automated notices and delinquent letters for non-permitted alarm sites and expired permits.
- Allows for placing locations on "deny response" status.
- Allows for waiving permit fees for seniors, government agencies, domestic violence, and other reasons.
- Web-based inquiry of emergency contacts by patrol officers with mobile wireless laptops.

Dispatches

- Tracks detailed information on all dispatches including the cause of each false alarm.
- Automatically computes the number of past false alarm dispatches to a location, and using the terms of the local alarm ordinance, determines whether a false alarm dispatch fee is due and the dollar amount of the fee.
- Invoices chargeable false alarm dispatches and tracks receivables until they are paid.
- Readily displays detailed information on all past dispatches to an alarm site.
- The FADMS CAD Dispatch Module imports CAD dispatch records, eliminating the need to reenter dispatch data stored in the CAD database.
- Hardcopy reports of dispatches by Alarm Site, Alarm Company, or District.
- Statistical reports of dispatches by Alarm Company, Permittee and Cause of False Alarm.

Revenues

- The Cash Receipts Journal maintains a record of all payments received for permit fees, false alarm dispatch fees and other revenues.
- One-step process to enter permit renewal payments and update permit expiration dates.
- Readily displays all permit and false alarm dispatch payments for an alarm site.
- Detailed and summary financial reports of income by revenue source and reporting period.
- Reconciles payment entries with funds received.
- Statements and Aged Accounts Receivables Reports of unpaid billings.

Alarm and Monitoring Companies

- Maintains a database of Alarm Companies, Monitoring Companies, and Alarm Agents doing business in your jurisdiction including business license information and contacts.

Activities & Tickler Module

- The Activities/Tickler module documents actions taken on an alarm site and monitors outstanding tasks that need to be accomplished.

FADMS uses a standard Microsoft Windows user interface and is designed for networked PC's using Microsoft Windows operating systems.

Digital Design Group's first major system was awarded an Exemplary Systems in Government Award by the Urban and Regional Information Systems Association - URISA.

We subsequently played a major role in the development of a national system used by energy regulatory agencies in twenty states. That system was recognized by the US Department of Energy as one of the DOE's 100 best technical and scientific achievements in the Department's 25-year existence.

Digital Design Group has been a member of the False Alarm Reduction Association since 2002.



City of South Lake Tahoe

"making a positive difference now"

October 7, 2008

BEN BINDER
DIGITAL DESIGN GROUP
7970 SHERIDAN BLVD
SUITE 2D
ARVADA, CO 80003

Dear Mr. Binder:

The purpose of this correspondence is to express the South Lake Tahoe Police Department's appreciation and total satisfaction with your false alarm data system. Having utilized the system for more than two years to enforce our false alarm ordinance, we have found the system to be very "user friendly" while providing an abundant amount of very useful information. Your system's greatest impact on this Department has been the reduction of officer man-hours expended responding to false alarms.

One of the most critical components of any automated system is the technical support. Digital Design Group is unsurpassed in this aspect of information systems implementation and ongoing support. While the technical issues we have experienced with your system have been few, the response of your organization has always been prompt and effective. The result has been continued efficient and effective use of the system.

Thank you again for your continued support and professionalism which contributes to this Department's ability to provide service to the South Lake Tahoe community.

Sincerely,

BOB ALBERTAZZI
COMMUNITY SERVICE OFFICER



12/08/05

To Whom It May Concern:

The Snowmass Village Police Department purchased an alarm management system from the Digital Design Group at the end of 2004. This system went online December, 2004. This system has allowed us:

- Ordnance Compliance
- Maintain Complete Contact Information
- Manage Revenue Source, Create Invoices, Statements
- Create an Adjustable Fees Table
- Create Renewal Permit Letters
- Create Delinquent Letters
- Track Dispatches
- Create a Variety of Detailed Reports

This system has more than accomplished its goal of managing permits, contacts, revenues and dispatches in an efficient and productive manner. Any questions can be directed to:

James Kosmicki

A handwritten signature in black ink that reads "James Kosmicki".

Records Manager
Snowmass Village Police Dept.
16 Kearns Rd
Snowmass Village, CO 81615
970.923.5330
jkosmicki@tosv.com



Paul B. MacDonald
Chief of Police

Town of Barnstable Police Department

P.O. Box B
Hyannis, MA 02601



Main: (508) 775-0387
Admin: (508) 775-0920
Records: (508) 775-5466
Fax: (508) 790-6317
www.barnstablepolice.com

April 18, 2007

Digital Design Group
Ben Binder
7970 Sheridan Blvd., Suite 2D
Arvada, CO 80003

Dear Ben,

I want to take the time to thank you and Digital Design Group for our new False Alarm Data Management Software. It has addressed all of our false alarm dispatch, tracking, permit and billing needs. Digital Design Group even went as far as customizing reports which allowed us to print our violations instead of manually writing out tickets. This one feature will save us hundred of man-hours a year not to mention writers cramp.

The implementation of the False Alarm Data Management Software went very smoothly and Digital Design Group was with us every step of the way. The ease of use and the implementation of the software itself was critical, due to the fact that we implemented it right in the midst of our first alarm registration renewal period! The process went off without a hitch and we haven't looked back since. We previously worked with the alarm industry free software (not to mention any names), the difference and ease of use of the False Alarm Data Management is night and day, it has eliminated the frustration that was previously a daily occurrence.

As I have told you in the past, I think fondly of Digital Design Group as the ease of working with you has gone beyond expectations. Each and every time I have called for support I have either reached a live person or been called back immediately by you or Mickey, even when you are out of the office. You have addressed each and every question and concern that we have had, always providing viable solutions in a timely fashion. We are more than satisfied with our new alarm management software from Digital Design Group and if you ever need a referral please do not hesitate to call upon me.

Best regards,

Stacey A. Peacock
Stacey A. Peacock
Alarm Administrator
Barnstable Police Department



Apache Junction Police Department

1001 North Idaho Road, Apache Junction, Arizona 85219 Tel 480/982-8260* Fax 480/474-5480* TDD 480/542-3323
Mailing Address: 300 East Superstition Boulevard, Apache Junction, Arizona 85219

Jerald Monahan
Chief of Police

October 1, 2008

Digital Design Group, Inc
7970 Sheridan Blvd Suite 2D
Arvada, Co 80003

The Apache Junction Police Department has been using Digital Design Groups' F.A.D.M.S (False Alarm Data Management System) for approximately 2 months now. The program is easy to understand and navigate through. Our agency finds that using this program takes the hard work out of calculating the number of false alarms and the assessments due for numerous false alarms at residences and businesses within the city of Apache Junction. This program has the capability to easily initiate warning and other types of letters to be sent to the Alarm Users. It also provides the name and location of the Alarm Users on the forms so mailing them out is easier and less time consuming. Ben Binder from Digital Design Group is available 24 / 7 whenever the need arises. Even though our agency has been using this system for a short time, I highly recommend anyone looking into purchasing a False Alarm Program to take a look at Digital Design Groups' product.

A handwritten signature in cursive script that reads "Celeste Zwolinski".

Celeste Zwolinski
Telecommunications Officer
Apache Junction Police Department